

Hales Sawmills- Return Request Form

Full Name:

Email:

Order Number:

Item for Return:

Reason for returning:

In the unfortunate situation where you would like to return your order, please do so within 14 days of receiving the item. In order to receive a full refund or to exchange, you must ensure the item is returned in original condition with the tags still attached. Delivery charges are not refundable.

Returned items are at your own cost and responsibility until they reach us, so please ensure they are packaged properly, sent via trackable delivery and you have proof of postage.

We will refund you by way of the original payment method and aim to do so within 14 days of having received the returned item back.

Return address:

Hales Sawmills
Western Way
Market Drayton
TF9 3UY